



GE HealthCare Service Shop

Streamlining part ordering to enable more effective care

We understand the pressures for clinical engineers in your biomed and imaging departments. Your schedule is full—from managing a variety of scanners, workstations and medical devices, to supporting staff and keeping everyone on task. Everything needs to work together to stay on schedule, optimize system uptime and enhance workflow.

Service Shop is your online tool that conveniently fits your schedule, saving you valuable time so you can give your patients the best care possible. The Service Shop e-commerce site can help you complete part orders in half the time versus ordering through a call center.¹ It's a powerful online shopping resource that makes ordering faster and easier than ever before, all at your fingertips.



Source quality parts, accessories, and consumables



Request mobile device repairs



Learn from troubleshooting FAQs and videos



Accessible 24/7



GE HealthCare

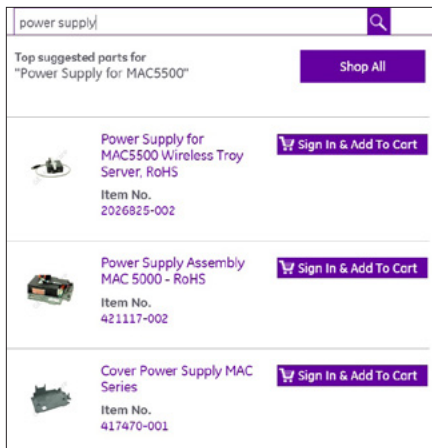
Improving the parts buying experience

Service Shop continues to evolve with new enhancements based on user experiences and feedback, providing a one-stop-shop for quality OEM parts and system repairs. Access online anytime, anywhere to help you:

- Select from over 80,000 genuine parts designed per your system specifications
- Identify parts by equipment and view compatible products to help ensure you order the right part
- Verify part availability in real-time to help expedite the delivery of needed parts
- Check discount price and purchase with either a credit card or purchase order for convenience
- Track orders online and receive shipment notification for better planning
- View order history and reorder easily
- Take advantage of significantly-discounted clearance parts for additional savings
- Shop GoldSeal™ refurbished imaging parts to obtain OEM quality at budget-friendly prices

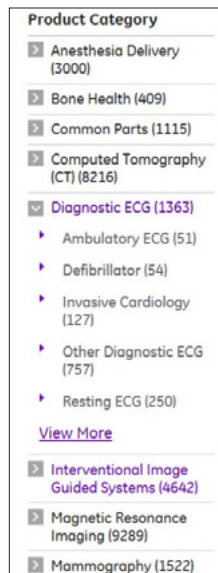
Use powerful search tools to find what you need

Parts Identification Tool



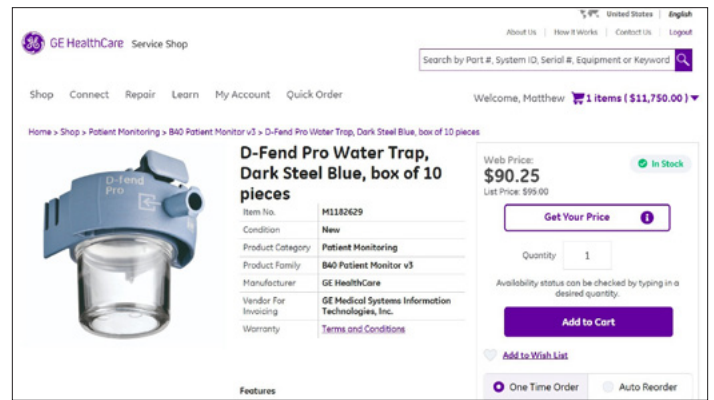
Enter equipment name in the Parts Identification Tool to browse compatible parts.

Search by Category



Select equipment to drill down to compatible parts in the Search by Category list.

Parts View



Use either method to view part description, price, real-time availability, and compatible products.

Get started at ServiceShop.GEHealthCare.com

References:

1. GE Banner Health Case Study, JB38834US, March 2016.

